

Helping families stay safe with Axis.

Children's Bureau keeps peace of mind using AXIS Camera Station.



Organization:
Children's Bureau

Location:
Los Angeles, California,
USA

Application:
Safety and security

Axis partners:
American Threat
Assessment Consulting,
Inc., Ingram Micro

Mission

Founded in 1904, Children's Bureau continues to provide prevention and treatment programs and resources to children and families that deal with child abuse and neglect. As a multi-faceted organization with hundreds of children, parents, staff, volunteers and guests using the facility on a daily basis, the agency sought to replace an antiquated analog video system with something of higher quality.

Solution

Deploying a full Axis solution from start to finish, Children's Bureau, with the help of Ingram Micro and local integrator American Threat Assessment Consulting, Inc., replaced over 20 analog cameras and centralized their video operations through an Axis recorder.

Result

Using the replay features on AXIS Camera Station, Children's Bureau is able to react as needed to any incidents to retrieve video with ease. While they thankfully had no significant events on site in a course of time after the system was installed, the staff already sees a major difference in zoom quality and picture clarity that will be able to help them for years to come in identifying people entering their building and also the cars accessing their parking lot across the street.



“Our IT department is very happy and satisfied with the substantial quality of these cameras. The picture clarity and the video feeds that we are getting are all well above their initial expectations.”

Sona Chandwani, Chief Financial Officer, Children’s Bureau.

Sticking together

A nonprofit organization with its roots dating back 112 years ago, Children’s Bureau continues to positively impact Southern California communities to this day with its mission to provide resources and support to children and families for the prevention and treatment of child abuse and neglect. The wealth of services and programs offered by Children’s Bureau varies immensely, from preschool programming, family enrichment programs and parenting classes to mental health counseling, foster care and adoption.

The headquarters of Children’s Bureau at Magnolia Place is a daily hub of varied activity with staff/administration offices, preschool, conference center, children’s library and leased space by community partners including St. John’s Well Child & Family Center , three Los Angeles County service departments, LIFT, Jewish Free Loan Association and Wildwood Foundation.

Balancing the environment

When it comes to security at Children’s Bureau, the number one priority for all staff on hand is to create a safe and worry-free environment.

“We pride ourselves on being a warm, friendly place for everyone who walks through our doors,” said Sona Chandwani, Chief Financial Officer at Children’s Bureau. “It’s important that the families we serve as well as our employees and visitors feel safe.”

Children’s Bureau chose to integrate an Axis solution since it could take on a non-distracting appearance in and around the facility. “The openness of the building creates the challenge of finding a balance between how much security you put in a place,” continued Chandwani, “whether it’s outward facing through security guards or less obvious in terms of security cameras.”

Axis solution from A-to-Z

With the guidance and efforts of American Threat Assessment Consulting, Inc. (ATAC), Children’s Bureau deployed a full camera system managed on an AXIS Camera Station S10 Recorder. Utilizing over 20 cameras on-site, ATAC assisted Children’s Bureau to learn the ins and outs of the AXIS Camera Station in order for them to retrieve video whenever necessary.

A selection of both indoor and outdoor cameras were selected to cover key areas on the property. Instead of laying down wire to connect cameras at the organization’s parking lot across the street, ATAC secured an AXIS Q1765-LE Network Camera to the side of the building. With that camera, staff can use the 18x zoom and autofocus to spot any action happening in their lot.

“The fact that those cameras are able to give us that distance without us actually having to deal with a challenging infrastructure project of wiring the parking lot,” noted Chandwani, “that was a real benefit.”

Other outdoor cameras such as AXIS P3367-VE and P3224-LVE Network Cameras provide views on the exterior of the playground and entrances. Beyond that, Children’s Bureau placed multiple AXIS P3215-V Network Cameras in a couple of higher foot traffic common areas like the reception desk.

Keeping the peace

Installation of the new Axis system has given staff peace of mind. It has even sparked conversation among other locations to look deeper into security if that is an element that comforts staff.

“It’s all part of a bigger initiative,” concluded Chandwani. “When you take general safety concerns of the staff, [bringing in this system] can increase awareness and safety on all levels.”

